Cybernet Retail POS Manual

Printer Sheet Size: 3 1/8" thermal

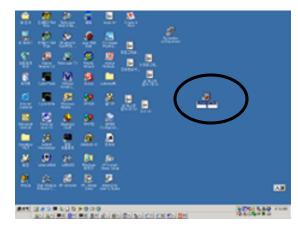
< Store Front>

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1. 1. Starting Program



Click Retail from Desktop.



Enter User password. Password is [1] for demo.



Press [Start].



Main Menu will appear. Click [Sale] to start sales.



Select User ID. Click [Admin] for demo.

15:26	ŝ			-	Sal			Us	er: ADM	IN	-	Sta	ion≢:	01-1		Ver.6.07.07.1	
PLU Code/Barc	ode		Custome Info	r	Select Custom		Name	p.		Point	tt Grade		item#		ł	-	
Main							General Training ONUNE PAYOUT PST ONLY		S700 ment	ſ	T	Item		Price	Qty	Sum	Тая
Flowers			LOTTO	1	INSTANT				OUT								
Functions			HST	Ciq	gars _ GST ONLY	PS			Grocery _ No Tax								
Grocery			lce \$1.25				Price		d test)0/lb								
Movie Rental			20% discount			Long	_D Card	CASH	BACK								
			Manual Barcode Entry	1	Print Magizine return												
Discount			Quick Open Cashdrawer	С	ash Pay \$5	Cast	h Pay \$ 10	Cash Pay \$20					0.00	Та	tal		
	Next		Calculator	С	heck Price		Get last new barcode		ext			iT5% \$	0.00 0.00 0.00			\$0	.00
Refund	Exchange Minus	,	2		3		4			ty		Cancel		Delete	•	Exac	Cash
Reprint Last Tran.	Hold		Print Pas Tran.	t	Produc Searc			Irawer	М	ulti		Credit Ca	ď	Debit		Ca	sh
Return	View Hold Tran.	1	View Las Trans.	t	Produc Looku		Search	n Cart	Payr	ner	nt	Paymen	t	Payme	nt	Pay	ment

Select default price. Can start sales after seeing screen above.

1. 2. Sale Screen

15+33	2		Sale		User: ADN	IIN	Station	#:01-1 Ver.6.07.07.1		
PLU Code/Barco	ode	Customer Info	Select Customer	Name		Poin	i Grade	Item#	e	
Main						1 Fl	Item)Wers	Price Qty 5.99 1.0	Sum Tax 5.99 Y	
Flowers		Flowers 2		lowers re \$9.99	ed flowers \$8.00		3)			
Functions		flower \$9.99					\smile			
Grocery										
Movie Rental										
									\frown	
Discount							oTotal \$5.9		_ 4 _)	
	Next				Next	HS	HST \$0.7 575% \$0.0 posit \$0.0	0	\$6.77	
Refund	Exchange Minus	2	3	4	G	ity	Cancel	Delete	Exact Cash	
Reprint Last Tran.	Hold	Print Past Tran.	Product Search	Open Draw		ulti	Credit Card	Debit	5 _{tash}	
Return	View Hold Tran.	View Last Trans.	Product Lookup	Search Ca		ment	Payment	Payment	Payment	

(1) Barcode input area

(2) TS Lookup goods

(3) Shopping Cart

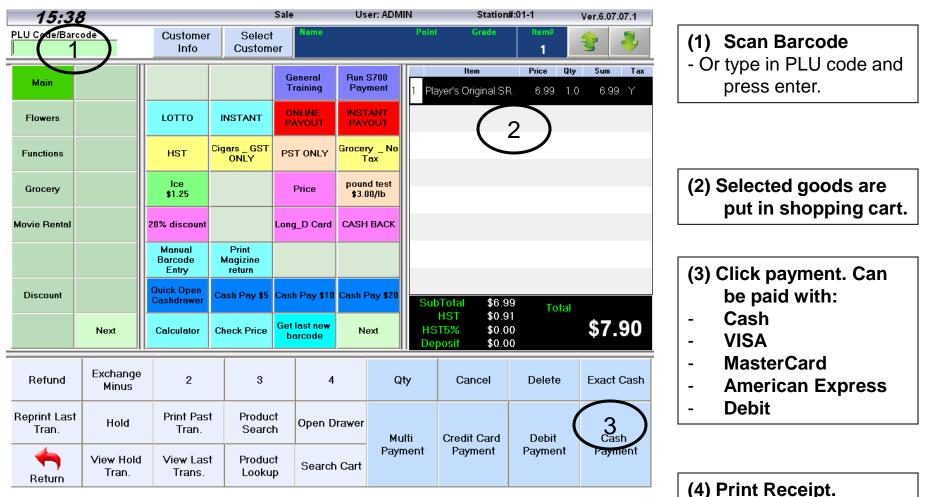
(4) Total Including Tax

(5) Payment

Goods Selection can use up to 4 methods

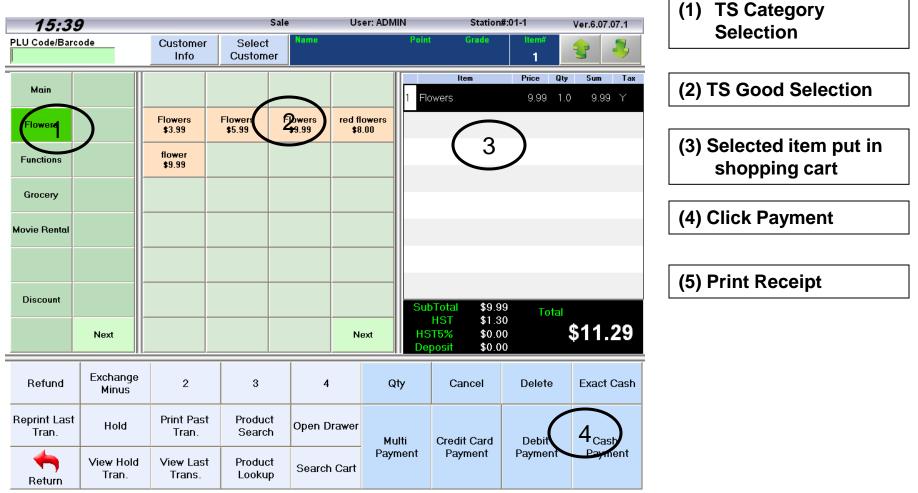
- 1. Using Barcode
- 2. Using PLU Code
- 3. TS Lookup Menu
- 4. Category Sale

1. 3. Selling Goods with Barcode



- If paid with cash, screen will indicate the amount of change needed
- If paid with cash, cash drawer will automatically open
- In case of credit card, can immediately end process with One Touch
- Can either set Cash drawer to open or not open when paid with credit card (Determined by store policy)
- Can either print or not print automatically (Determined by store policy)

1. 4. Selling Goods with No Barcodes



- Use TS(Touch Screen) Lookup for goods with no barcodes
- If Touch Screen is unavailable, can use normal mouse instead
- TS Lookup items can be entered from back office

1. 5. Cash Register Style Sale

15:44	1			Sale	Use	er: ADMIN	Station	#:01-1	Ver.6.07.07.1	
PLU Code/Barco	-	Customer Info	Select Custom			Poi	nt Grade	Item# 1	e	(1) Select TS Category
Main				General Training	Run S Payn		ltem Ce	Price Qty		(2) Select TS Item
Flowers	ノ	LOTTO	INSTANT	ONLINE PAYOUT						
Functions		HST	Cigars _ GST ONLY	PST ONLY	Grocery Ta			\rightarrow		(3) Clicked item is put in shopping cart.
Grocery		Ice 2	ノ	Price	pound \$3.00					
Movie Rental		20% discount		Long_D Card	CASH	BACK				(4) Click payment
		Manual Barcode Entry	Print Magizine return							(5) Print Receipt
Discount		Quick Open Cashdrawer	Cash Pay \$5	Cash Pay \$10	Cash P	ay \$20	ıbTotal \$1.2	LOIAL		
	Next	Calculator Check		Get last new barcode	Ne		HST \$0.0 ST5% \$0.0 eposit \$0.0	0	\$1.25	
Refund	Exchange Minus			4		Qty	Cancel	Delete	Exact Cash	
Reprint Last Tran.	Hold	Print Pas Tran.	Print Past Product Tran. Search)rawer	Multi	Credit Card	Debit	4 _{Cas}	
Return	View Hold Tran.	View Las Trans.	t Produc Looku	Soarch	n Cart	Payment	Payment	Payment	Payment	

- If an item is not in database yet, can use cash register sale
- Will always ask for price
- Cash register category will correspond with TS category
- After product is put in database, more efficient to not use cash register sale
- Can also be used in cases where product barcode is not available

1. 6. Changing Price

15:45	,			Sale	Use	er: ADMIN	St	ation#:01-1	Ver.6.07.07.1
PLU Code/Barco		Customer Info	r Selec Custom			I	Point Gra	le Item# 1	2
Main				General Training	Run S Payn		ltem		Qty Sum Tax 1.0 1.25
Flowers		LOTTO	INSTANT	ONLINE PAYOUT					
Functions		HST	Cigars _ GST ONLY	PST ONLY	Grocery Ta		1)	
Grocery		lce \$1.25		Price	pound \$3.0	i test D/Ib	\smile		
Movie Rental		20% discount		Long_D Card	CASH	васк			
		Manual Barcode Entry	Print Magizine return						
Discount		Quick Open Cashdrawer	Cash Pay \$5	Cash Pay \$10	Cash P	ay \$20		\$1.25 Tot	al
	Next	Calculator	Check Price	Get last new barcode	Ne		HST5%	\$0.00 \$0.00 \$0.00	\$1.25
Refund	Exchange Minus	2	3	4		Qty	Cance	I Delete	Exact Cast
Reprint Last Tran.	Hold	Print Pas Tran.	t Produ	ct Dpen D)rawer			ard Debit	Cash
Return	View Hold Tran.	Viev Las Trans.	t Z odu		n Cart	Paymen	it Paymer	nt Paymen	t Payment

EW PRODUCT			3				
Basic Inf		/Box/GA S	Sacca/Book	Horced Modifier	Others	ECommerce	Return
NEW PRODUCT			Barcode 027	186001003	Buying Barcode 2323		
PD Name PD Name2	J		Edit PD Name	Minimum Stock Shelf Nm	10 R4 Select Shelf		
Star	Ice nice			Price Prompt	Minus Price		
	EZPOS-006	3	•	✓ Inventory Item ■ Food Stamp Iten	Pound Style 🗌 Has No Price	,	
Manufacture	GATORADE-019		•	🔲 Serial Required	🗌 Refill PD	(225 x 300)	
Category	Grocery-050		• Select Category	Sold Cnt	0	(jpg only) Load Picture	
Size	•	1		lovie Rental			
Cost	0.45			Novie Rental Ava	ilable	Change Stock Qty	
R. Price	1.25		Price hange	Rental Days	1 St	art Qty 35	
Price	1.25		ice By	Late Charge 0.0	- 54	ale Qty 209	
Margin			largin	Sale Price 0.0	0	nck Qty	
□ HST	E HST5%		TAX In	cluded		-149	
Delete				^{Fave} 5		Update Inventory	

(1) Select item with price you want changed

(2) Click [Product Lookup]

(3) Product Window will pop up

(4) Click [Price Change] to change price

- 당사에서 제공한 표준 데이타베이스에 업소 가격만 변경하고 싶은 경우 사용

- 가격이 변경한 후 상품을 다시 스캔하면 변경된 가격이 표시된다

(5) Click [Save] to save to database

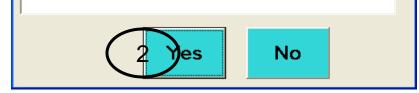
1.7. Creating New Item

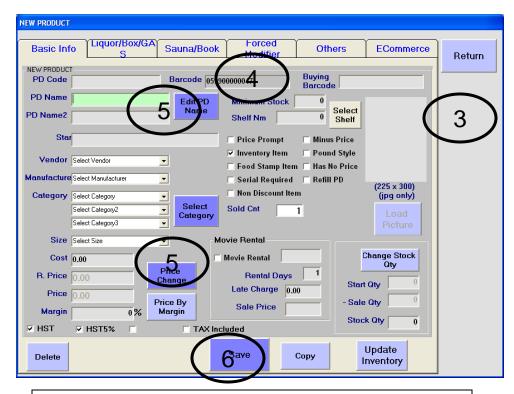
15:40				Sale		Us	er: ADMI	N		Station#	:01-1		Ver.6.07.	07.1
PLU Code/Barc	ode	Customer Info	Customer Select Name Info Customer					Poin	t G	rade	ltem# 0		2	3
Main	ノ				eneral aining	Run Pay		Π	Iten	1	Price	Qty	Sum	Тах
Flowers		LOTTO	INSTANT	ON PA				μ						
Functions		нут	Cigars _ GST ONLY	PS'	T ONLY	Grocer T	y _ No ax							
Grocery		lce \$1.25		F	Price	poun \$3.0	d test 0/lb							
Movie Rental		20% discount		Long	_D Card	CASH	BACK							
		Manual Barcode Entry	Print Magizine return											
Discount		Quick Open Cashdrawer	Cash Pay \$5	i Cash Pay \$ 10		Cash Pay \$20		Su	GubTotal \$0.0 HST \$0.0					
	Next	Calculator	Check Price		last new arcode	N	ext		HST ST5% posit	\$0.00 \$0.00 \$0.00			\$0.	00
Refund	Exchange Minus	2	3		4		Qty		Can	cel	Delet	e	Exact	Cash
Reprint Last Tran.	Hold	Print Pas Tran.	t Produc Searc				Mu	Iti	Credit	Card	Debi		Cas	h
	View Hold Tran.	View Las Trans.	t Produc Looku				Paym				Payme		Payment	

(1) Scan Item's Barcode

Confirm Msg

No such code(059900000047) in product tables. Do you want to save this item into database?





(2) Will ask if you wish to save item to database

(3) Product Window will pop up.

(4) Barcode will automatically be entered

(5) Click [Edit PD Name] and [Price Change] to put in item name and price

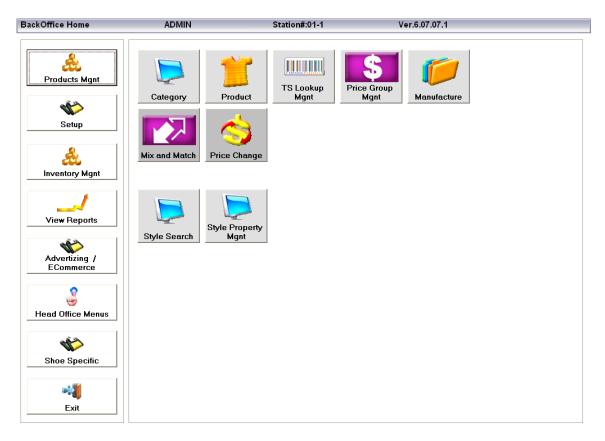
(6) Click [Save] to finish creating new item

1.8. Main Menu



- Light green squares perform more essential functions

1. 9. BackOffice Menu → Main Menu → BackOffice



- Can manage inventory or perform business setup in BackOffice
- Some menus need [Admin Permission] to be accessible
- Multiple Store Module is only available on franchise version

1.10 Open Drawer: Main Menu → Open Drawer

OPEN CASHDRAWER	Return	(1) Click [How Much] and enter cash amount (2) 스타트 머니 추가시 클릭 (3) Write explanation (4) Open cash drawer
Open 4		

- Can open and close cash drawer regardless of Sale
- Can be used either for expense or change
- If more start money is needed, can also put money in drawer

2. Business Setup

(1) Enter general store info 2.1 Store General Information : MainMenu \rightarrow BackOffice \rightarrow Store Mant Store Management Payment 2 Receipt Store Policy General (2) Set Tax Rate Return Typical Price List Store ID \$ 10 \$ 100 \$ 5 (3) Check accepted modes Store Name Demo Variety \$ 50 \$ 9 \$ 4 of Payment Phone 905 754 1087 \$ 20 \$ 8 \$ 3 Address1 Queen st \$ 10 \$ 7 \$ 2 City To into \$ 5 \$ 6 \$ 1 (4) Type in Cashier's ON State starting money ZIP L3S 1TX Typical Payment List \$ 100 \$ 30 \$ 0 150 Cashier Start Money \$ 50 \$ 4 (5) Click [Update] \$ 25 Load invoice template emplate \$ 45 \$ 20 \$ 3 \$ 40 \$ 15 \$ 2 HQ Web site www.kitchenfoodfair.ca \$ 35 \$ 10 \$ 1 Update

- Screens stores general info about store
- Enter in applicable tax rate and store info
- Put in 0 in case of no tax
- Set in [Payment Integrated] if using PC Charge

13. Business Setup

2.2 Receipt Management : MainMenu → BackOffice → Store Mgnt → Receipt Tab

General Tax Payment Receipt Store Policy	(1)Click Receipt Tab
Header Policy Marketing 1st LINE(BOLD) TO Used Demo Variety	(2) Set info to appear on receipt
2nd Lines (OLD) Image: Used 3rd Line Image: Vsed 4th LINE Image: Vsed 5th LINE Image: Used	(3)Click Marketing, type in slogan to show to customers
	(4) Click [Update] to save
Pole Display Line1 Demo Variety Pole Display Line2 Welcome to our store	- Checkbox the lines you wish to show - Limit of 5 lines for marketing slogan
	Kore Management General Tax Payment Receipt Store Policy Header Policy Marketing 1st LINE If Used THANK YOU FOR SHOPPING 3rd LINE If Used 4th LINE Used Sth LINE Used

Welcome to our store

Update

2. Business Setup

2.3 Store Policy : MainMenu \rightarrow BackOffice \rightarrow Store Mgnt

General Tax Payment Receipt Store Policy Modules Print Discount Point and Gift Others Multiple Store Support HQ Industry Features Industry Features Parmer AD Only Matrix Style Sale Screen Supplier Matrix Style ECommerce Used Inventory Used P1 Based Inventory Gas Module used ON Convenient Movie Rental Used Ouebec Tax Style 24 Hr Strice LCBO Used Daily Inventory Used Shipping Style CashierSide AD used OpenDrawer on Credit payment Sauna Biz CashierSide Movie AD used SuperMarket NoDown OpenDrawer on Credit payment Membership used SuperMarket NoDown Ouick open cashdrawer needs password Tran Summary Table Used Cancel/Void saved on DB Ouick open cashdrawer needs password Restaurant Style Transaction Management Box Barcode Sale Used Barcode generated automatically Buying Barcode Sale Used Pay Start Day automatically set
Multiple Store Support HQ Industry Features Partner AD Only Matrix Style Sale Screen Supplier Inventory Used PI Based Inventory 24 Hr Srvice Movie Rental Used Ouebec Tax Style kg insted of Ib Shipping Style CashierSide AD used Customer Information required Sauna Biz CashierSide Movie AD used OpenDrawer on Credit payment Membership used SuperMarket NoDown Cash Drawer Open Status Checked Tran Summary Table Used Cancel/Void saved on DB Ouick open cashdrawer needs password PD Pool DB Used Restaurant Style Transaction Management Ø Barcode generated automatically Restaurant Style Transaction Management Ø Box Barcode Sale Used
Partner AD Only Matrix Style Sale Screen IV Supplier Matrix Style Sale Screen IV Supplier Matrix Style Inventory Used PI Based Inventory V24 Hr Srvice Movie Rental Used Ouebec Tax Style Kg insted of Ib Shipping Style CashierSide AD used OpenDrawer on Credit payment Sauna Biz CashierSide Movie AD used Wembership used SuperMarket NoDown Vancel/Void saved on DB Quick open cashdrawer needs password PD Pool DB Used V Barcode generated automatically V Restaurant Style Transaction Management V Barcode Sale Used Source Sale Used
□ No Batch and No Cashier □ PD Code Manual □ Can not update product information

- Only the installer should make changes

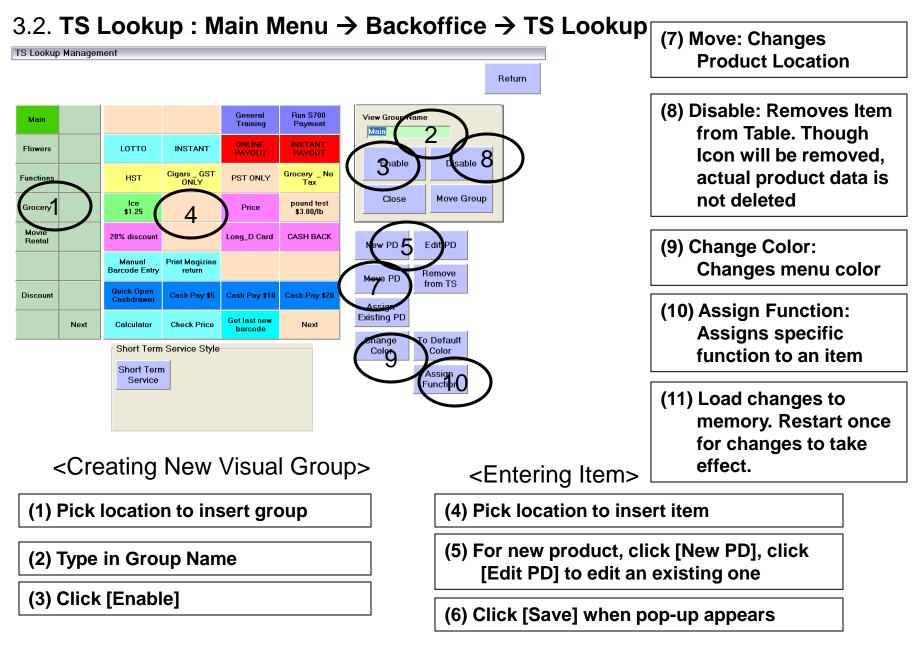
- When changing setting, ask the installer beforehand

3.1 Category Setup : MainMenu → BackOffice → Category

Cat	eqory M	anagement												
						Cate	gory	List				Net		Return
	CODE	NAME	Disco	LateF	Depo	Cigar	Reven	HST	HST5		Discount	Not Discount	New Category	Return
1	010	Cigarettes	N	Ν	N	N	Υ	N	N	N			Jacobia	
2	020	Tobacco / Cigar Ac	N	N	N	N	Y	N	N	N	Late	Not Late		
3	030	Confectionary	N	N	Ν	N	Y	N	N	Ν	Charge	Charge	Update	
4	040	Drinks	N	N	N	N	Y	N	N	N		Not		
5	050	Grocery	N	N	Ν	N	Y	N	N	Ν	Deposit	Deposit	Delete	
6	060	Magazine	N	N	Ν	N	Y	N	N	Ν				
7	070	Phone Card	N	N	Ν	N	Y	N	N	Ν	Cigarttte	Not Cigarette		
8	080	Cell Phone Card	N	N	Ν	N	Y	N	N	Ν				
9	090	Sundry / Others	N	N	Ν	N	Y	N	Ν	Ν	Your Revenue	Not Your Revenue		
10) 100	Gift / Flowers	N	N	Ν	N	Y	N	Ν	N 🗸	Charge	Not		
•		1				•	1				onarge	Charge		

		Lev	el 2 Sub Category Lis	st (Lev	vel 3 Sub Category List	t
		Code	Category Name 🛕	New Subsets as a		Code	Category Name	New
	1			Subcategory	1			Subcategory
	2				2			
	3			Update	3			Update
	4				4			
	5			Delete	5			Delete
	6			Delete	6			Delete
	7				7			
	·				8			
	8				9			
	9				10			
	√ ∩		-				•	
l	•		<u>•</u>					

- Category indicated on batch slip for each Sale
- Can create up to 2 subcategories if necessary
- For less complication, create as few subcategories as possible
- "Sizes" are binded in Level 1 Category List



3.3 Price Change with Price Group : MainMenu \rightarrow BackOffice \rightarrow Price Group

	Office Printer Refresh	Upda)	Add	Delete			Return
Pric		Price	Box Price 🔺		Prode	uct List		
0	Du Maurier/Player's Large	10.00	79.99					
1	Du Maurier/Player's Small	8.30	75.46		А	В	С	L .
2	Matinee / Mer aillon Large	9.29	70.47	1				
3	Matinee / Meaillon Small	.10	70.47	2				
4	Peter Jackson Large	.67	61.75	3				
5	Peter Jackson Small	6.67	60.75	4				
6	Viceroy Large	7.14	55.71	5				
7	Viceroy Small	5.95	55.80	6				
8	John Player's Standard Larg	7.62	0.00	7				
9	John Player Standard Small	6.43	0.00	8				
10	Du Maurier Special/AC Large	10.00	0.00	9				
11	DuM Special/DuM Avanti Sm	8.81	0.00	10				
12	RBH Imported	9.29	0.00	11				
13	Belmont/ Craven/Viscount La	9.52	75.50	12				
14	Belmont/ Craven/Viscount Sr	8.81	75.50	13				
15	Rothmans / B&H Large	9.52	75.50	14				
16	Rothmans / B&H Small	8.81	75.50	15				
17	B&H Super Slims	9.52	75.50	16				
18	Number 7 Large	8.57	0.00	17				
19	Number 7 Small	7.38	0.00	18				
20	Canadian Classic Large	8.10	0.00	19				
21	Canadian Classic Small	6.90	0.00	20				
22	Accord Large	7.38	0.00	21				
23	Accord Small	6.19	0.00	22				
24	JTI-US Imported/ Aria	9.52	0.00	23				
25	Export Large	9.52	0.00	24				
26	Export Small	8.57	0.00	25				-
27	Vantage Large	8.57	0.00	•				•
28 4	Vantage Small	7.61	0.00 -					

Pric	e Group Update
PriceGroup No :	1
Group Name :	Du Maurier/Player's Small
Group Each Price	<mark>\$8.30</mark>
Group Box Price :	\$75.46
Save	Close

 (1) Select Price Group
 Confirm Product Checklist on right side

(2) Click [Update]

(3) Click [Save] after editing Name, Price, and Box Price

- For items with prices that will change together, enter them within a Price Group
- Can easily change prices for multiple products after creating new Group
- Can create up to 200 groups

3.4 How to Make a new Price group

16:26			S	le	User: cashier	1 Statio	n#:01-1	Ver.6.07.07.1		
PLU Code/Barco	de	Customer	Select Customer	Name		Point Grade	Item#	* 3	Confirm Msg	
Main		Memorice N	lew tix and M tch		Overwrite Inventory	Item ICB	Price Qty 1.25 1.		Do you want to keep the existing data ?	(1) Scan targeted item
Flowers		Manage Price Group	and Match		Add Inventory					
Functions						(1)			(2) Click [Function] after
Grocery		New Pl	New PO	Run S700 Payment		\sim				selecting
Movie Rental		View Charge Tran		8	Print arcode(C)					U
			Make Auto F PO	rint Pound Barcode					I	[New Price Group]
Discount		Print Short Inventory List				SubTotal \$1.	25 Total		Yes No	
	Next	View Signed Employees		Download Contents	Next	HST \$0. HST5% \$0. Deposit \$0.	00	\$1.2		(3) Click location to insert new
Refund	Exchange Minus	2	3	4	Qty	Cancel	Delete	Exact Ca		[Price Group]
Reprint Last Tran.	Hold	Print Past Tran.	Product Search	Open Dra	wer Multi	Credit Card	Debit	Cash		
+ Return	View Hold Tran.	View Last Trans.	Product Lookup	Search C	Payme art	nt Payment	Payment	Paymen		(4) If you wish to keep ourrent
										(4) If you wish to keep current
election Popu	IP.								Price Group Update	data on Price Group, click
		Select	the Price	group N	lo:		Close	•	Price Group Update	[Yes], if you wish to delete
Group	p 0	Group 1		Group 2	G	roup3	Group4		PriceGroup No : 44	all data and make a new list
0-Du urier/Play Large	/e urier/Pla Smal	u 2-Matin laye / Medail II Large	lon / Meail	lon Jack	son Jack	son b-vicero	y 7-Vicero Small		Group Name : test	entirely, click [No]

(5) [Save] after editing Group Name, Price, and Box Price

Select the Price group No: Close											
Group 0 Group 1 Group 2 Group3 Group4											
0-Du urier/Playe Large	1-Du urier/Playe Small	2-Matinee / Medaillon Large	3-Matinee / Meaillon Small	4-Peter Jackson Large	5-Peter Jackson Small	6-Vice Lar		7-Viceroy Small			
8-John Player's Standard	9-John Player Standard Small	IU-Du Maurier Special/AC	11-DuM pecial/Duk Avanti	12-RBH Imported	l 3-Belmont,	l 4-Bel	mont,	5-Rothman / B <u>H</u> Large			
6-Rothman / B <u>H</u> Small	17-B <u>H</u> Super Slims	18-Number 7 Large	19-Number 7 Small	:0-Canadiaı Classic	:1-Canadiaı Classic Small	22-Ac Lar		23-Accord Small			
24-JTI-US Imported/ Aria	25-Export Large	26-Export Small	27-Vantage Large	28-Vantage Small	29-Fusion/ Mirage Large	30-Fu Mira Sma	ge	I-Macdonal			
2-Macdonal Specail	33-Studio/ Legend Large	34-Studio/ Legend Small	35-Podium Large	36-Podium Small	37-JTI- XS 20's	38-C Cigar		39-Captain			
40-Swisher Sweets 5/nk	41-Prime Time Single	12-Cigarette Paper	43-Blunt Wrap	44-test	45-	46	i-	47-			
48-	49-	50-	51-	52-	53-	54	ŀ	55-			

e Group Update	- C II- d-1-
Price	e Group Update
PriceGroup No :	44
Group Name :	test
Group Each Price	<mark>\$7.99</mark>
Group Box Price :	\$0.00
5ave	Close

3.4 Product : MainMenu → BackOffice → Product

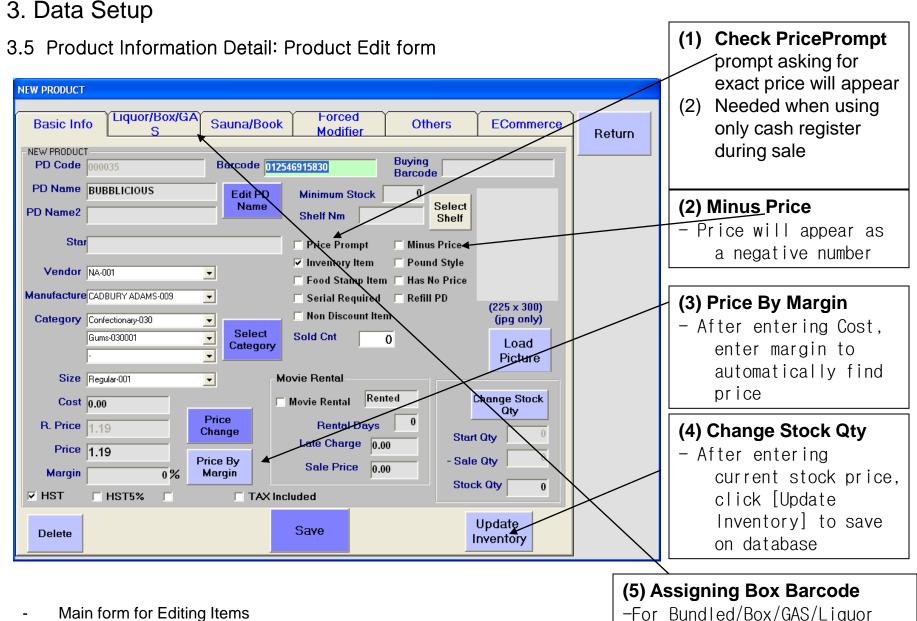
) List					cashier1		Station	#:01-1			Ver	.6.07.07	7.1		
Foda Iew F 7/31	э́р	All		By Barcode	By Name B	y Vendor N		ture	By Shelf	By Cate	nory)			Return
Refr		Off Prir		Print Barcode	Category Update Required	Point Excluded	Effecti Data		Special Sale	Inve tor Iter	y '	Refill Only	Dow load o Exce	NG PD	Edit PD
1		Code	Barco	ode	Name	Price	1st Catego	2nd Categ	3rd Categ	Size	Manut	Cost	Maı in	Select Category	Change Sale Price
2 3														Select Manu- facture	Change Regular Price
4 5 6														Select Vendor	Change Cost
7 8														Select Size	Change Box Cost
9 10 11														Change Refill Status	Delete Batch
12 13														Correct Category Data	Make New PriceGrou
14 15 16														Reset Margin	Code Prin
() (1		1	1		1	•	Change Tax	Check duplicate barcode

(1) Search by Category

(2) Search by Manufacture

(3) Insert new product

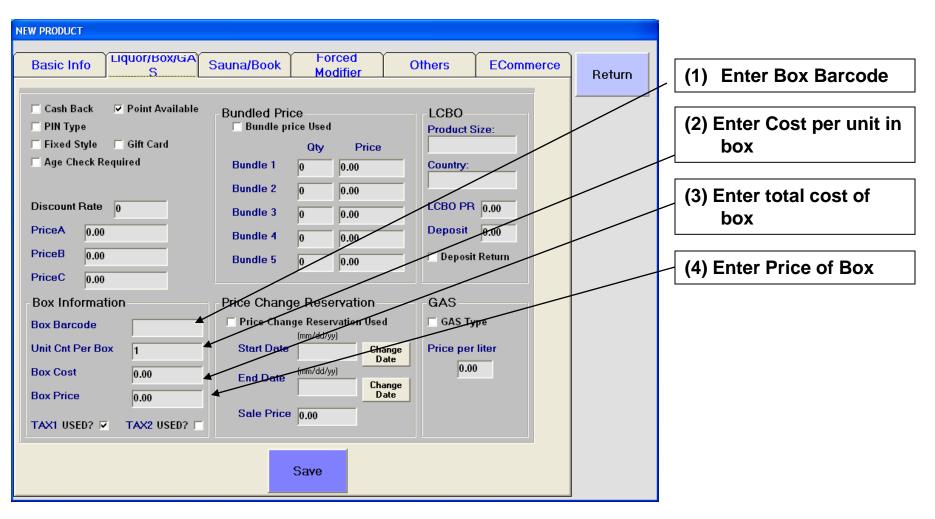
- Can look at entire product list on screen
- Can search list either by name, vendor, category, or manufacture
- Can edit selected products



tabs

- Product Name, Category, and Price can be edited (in Purple boxes)

3.6 Product Information Detail: Product Edit form \rightarrow Box Barcode



- Can edit Box Barcode, Costs, and Price
- System Inventory Qty shows number of units, not of boxes
- If box barcode is scanned during sales, information is retrieved from box database

4. Daily Batch

4.1 Batch Overview

ватсн					\frown										
Start Da 05/02		ind Da	ate		ange ration		Batch nly	Get Sal From Tra							Return
STOR #	E BATCH	STATUS	Date	Tax1	Tax2	Gross	Net	Commi.	CASH	CREDI T	DEBIT	CHEC K	CASHC	G	Print
1 01 2 01	_	OPEN CLOSE	Thu	14.11 39.26	0.00	291.02 110.97	168.91 71.68		291.02		0.00	0.00	0.00		Account Summary
3 01		CLOSE		0.00	0.00	0.00	0.00	0.00			0.00	0.00	0.00	-	Office Printer
Image: Transact	ions Rev	view	Bato	h Sumn	nary	Cas	shier List	Са	tegory	Sale L	.ist	PI	D Sale	▶ List)
-Sale S	Sa Refu stment Plu PayO	Cnt de 50 nd 1 us 0 Dut 0		292.27 -1.25 0.00 0.00		- Paymen Credit Debit Check Gift Rewards Coupon Charge	t Summary 49 : 0 0 0		Sale 292. 0. 0. 0. 0. 0. 0.	e Refi 271 00 ((00 ((00 ((00 ((00 ((und Ad 1.25 1.00	just+ Pr			Print Ontario Account Summary Ontario Rebatch again M-D Check Correct Category Make Summary TranM Commission

- Batch is created once a day. Ordinarily Cash is deposited in bank and Credit is received from corresponding credit company
- Every time a new employee manages the station, current Cashier is closed and a new Cashier is opened
- Sale Summary and Payment Summary must equal

4. Daily Batch

4.2 Cashier Overview

AS	HIER					\bigcap						
	TERMINA L#	BATCH#	CASHIER #	CLERK	STATUS	START	+ NET CASH	=EXPECTED	- FINAL	= Diff.	S.TIME	Return
1	01-1	100722	01	ADMIN	OPEN	150.00	291.02	441.02	\$0.00	\$0.00	10:03	
2	01-1	100713	01	ADMIN	CLOSE	150.00	(12.09)	137.91	137.91	0.00	17:39	Print
3	01-1	100712	01	ADMIN	CLOSE	150.00	0.00	150.00	150.00	0.00	12:05	Print Detail
4	01-1	100707	02	ADMIN	CLOSE	150.00	43.30	193.30	193.30	0.00	09:15	Tran.
											•	

Summary	Fina	ll Money	Closin	g	Transact	ion review		celled actions	Catego	ory Sale list
-Sale Summary			- Payment	Summe	.ry	. Salo	Refund	Adjucta De	w.Out	
Sale Refund Adjustment Plus PayOut		Amount 292.27 -1.25 0.00 0.00	Cash Credit Debit Check Gift Rewards Coupon	49 0 0 0 0 0 0 0	291.02 0.00 0.00 0.00 0.00 0.00 0.00	Sale 292.27 0.00 0.00 0.00 0.00 0.00 0.00	-1.25 0.00 0.00 0.00 0.00 0.00	Adjust+ Pe	U.OU 0.00 Cnt	Amt
2 DropOut	51	<mark>291.02</mark> 0.00	Charge Tot	al	0.00	3	0.00	Vie Mast Ame Discove Det Su	er 0 ex 0 er 0 bit 0	0.00 0.00 0.00 0.00 0.00

- Batch is created once per day. Ordinarily Cash is deposited in bank and Credit is received from corresponding credit company
- Every time a new employee manages the station, current Cashier is closed and a new Cashier is opened
- Sale Summary and Payment Summary must equal

- 4. Daily Batch
- 4.3 One station with two shifts 1.Start of Day: Opens both Batch and Cashier



Enable Calculator

\$2

\$1

(1) Click [Start of the Day] and a pop-up will ask for a password. Enter the password.

> (2) If date is correct, click [Enter]

(3) Click [Start Money] to enter the amount of \$ already in at the beginning

Return

\$2

\$1

25cent

5cent

(4)If Start Money is correct, click [Open] to open cashier

2. Cashier Shift



3 Ż)pen Drawe 6 7 A 7 End of Day tart of Day 2 2 S. THE A 6 - Ar 5

(5) After end of shift, click [Close Cashier] to close cashier

(6) New employee must click [Open Cashier] to start the shift

3. End of Day: Closes both Batch and Cashier



(7) 마지막 근무자는 [End of Day]를 눌러서 캐쉬어와 배치를 동시에 close 한다

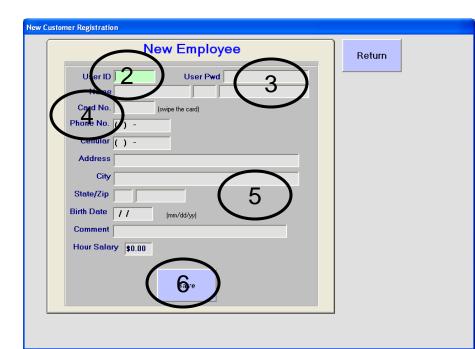
	Starting Shift	Ending Shift
 1st Worker 	Start of Day	Cashier Close
 2nd Worker 	Cashier Open	Cashier Close
• 3 rd Worker	Cashier Open	End of Day

	Starting Shift	Closing Shift
 1st Worker 	Start of Day	Cashier Close
 2nd Worker 	Cashier Open	End of Day

	Start the job	End the job
Morning Station #1	Start of Day	Cashier Close
Morning Station #2	Cashier Open	Cashier Close
Evening Station #2	Cashier Open	Cashier Close
Evening Station #1	Cashier Open	End of Day

5. 1. A New User: MainMenu \rightarrow BackOffice \rightarrow User Mgnt

User / Employee Mant	\frown		
User Search	New User		Return
		Edit Timesheet Permission	
Change Pay Start Date	Change Duration	Name	
07/27/09 From	To	Password	
2 2 cashier2	Hours HourS. ▲ 0 0.00 0 0.00 0 0.00	Phone No. () - Cellular () -	
4 3000001 ADMIN 0W/NER 5 4 cashier4	0 0.00 0 0.00 0 0.00	Address City	
8 Sum 9 10	0.00	State/Zip Joined Date Jim	
11 12 13 14		Commission [2]	
15 16 17 18		Hour Salary	
19 20 4			
Office Receipt Printer Printer		Save Delete	
Office Receipt		Save Delete	



(1) Click [New User]

(2) Enter User ID (up to 12 chars)

(3)Enter User Password

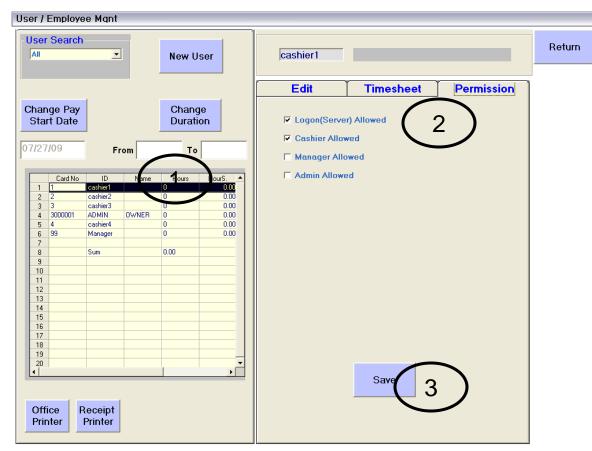
(4) Obtain Card Number by swiping

(5) Enter other Info

(6) Click [Save]

- Used to edit User Info
- [Admin] must always exist. Cannot be deleted
- User ID, User Pwd, Card No must always be unique

5. 2. Setting User Permission: MainMenu \rightarrow BackOffice \rightarrow User Mgnt



- Allows specific permission to various users
- 4 kinds of permission
- 1. Logon(Server): Allows Program logons and transactions
- 2. Cashier: Allows cash handling
- 3. Manager: In case manager permission is needed
- 4. Admin: Allows critical system input in case of security

(1) Select user

(2) Select assigned permissions

(3) Click [Save]

5. 3. Update and Delete: MainMenu → BackOffice → User Mgnt

User / Employee Mant	
User Search New User	cashier1 Return
Change Pay Start Date Change Duration 07/27/09 From To 1 CadNo ID Name Hour Hours 1 CadNo ID Name Hour Hours Image: Too 1 CadNo ID Name Hours Image: Too Image: Too <td>Edit Timesheet Permission Name </td>	Edit Timesheet Permission Name

- Stores and edits user info

(1) Select User

(2) Enter info

(3) Click [Save]

(4) Click [Delete] to delete User

5. 4. Timesheet: MainMenu → Timesheet

			Return
Today	07/31/10	(MM/DD/YY)	
Card No of Password			
Sign In			
Sign Out			

TIME	SHEET			
				Return
	Today	07/31/10	(MM/DD/YY)	
	Card No or Password	1 cashier1		
	Sign_In	17:58:32		
	Sign Out			

CAN the Employee card Exit						
/		BackSpace				
8	9					
5	6					
2	3					
0	Enter					
	8 5 2	8 9 5 6 2 3	BackSpace 8 9 5 6 2 3			

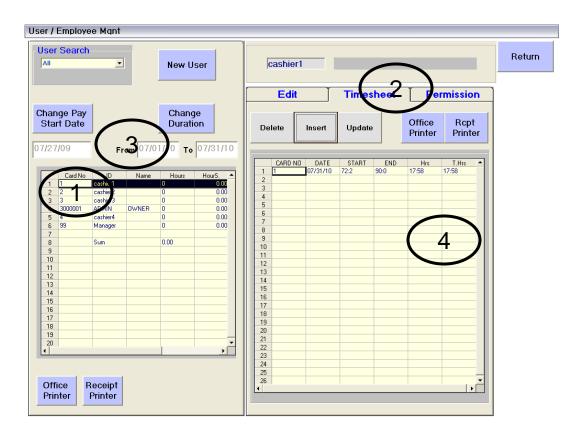
(1) Click [EmployeeID]

(2) Scan Employee Card

(3) Enter starting time and click [StartToday]

(4) Enter closing time and click [EndToday]

5. 5. Timesheet Mgnt: MainMenu → BackOffice → User Mgnt



- Used to edit the time shifts of workers

(1) Select user

(2) Click [TimeSheet]

(3) Select shifts of worker

(4) Indicate on timesheet list

5. User Management

5.6. Permission: MainMenu → BackOffice → Menu Permission

Menu Permiss	ion					
Void Order	No Check	Logon	Cashier	Manager	Setup	Not Allowed
ReOpen	No Check	Logon	Cashier	Manager	Setup	Not Allowed
Refund	No Check	Logon	Cashier	Manager	Setup	Not Allowed
PD Lookup Price CH	No Check	Logon	Cashier	Manager	Setup	Not Allowed
Point Update	No Check	Logon	Cashier	Manager	Setup	Not Allowed
Discount	No Check	Logon	Cashier	Manager	Setup	Not Allowed
Cancel	No Check	Logon	Cashier	Manager	Setup	Not Allowed
Open Drawer	No Check	Logon	Cashier	Manager	Setup	Not Allowed
Batch Cashier	No Check	Logon	Cashier	Manager	Setup	Not Allowed
BackOffice	No Check	Logon	Cashier	Manager	Setup	Not Allowed
Issue Free Gift	No Check	Logon	Cashier	Manager	Setup	Not Allowed
Gift Form	No Check	Logon	Cashier	Manager	Setup	Not Allowed

Return

- Set permission for each Function

- If you do not wish to do a permission check, select [No Check]

(1) Click desired label to set permission to a worker

6. Inventory

6.1. Simple Inventory

NEW PRODUCT						
	quor/Box/GA Sa	una/Book Horced Modifie	I ITDORE	ECommerce	Return (3) The minimum Qty when stock is automatically
-NEW PRODUCT PD Code 000082	Ba	arcode 031200017109	Buying Barcode			increased with orders
PD Name Ocean	Spray 100% Orange	Edit PD Minimum St	ock 0			
PD Name2		Name Shelf Nm	Select Shelf			
Star		Price Prom	pt 🔲 Minus Price			
Vendor NA-001		☑ Inventory I □ Food Stam	em 🔽 Pound Style p Item 🔽 Has No Price			
Manufacture OTHERS	-020 👤	🗖 Serial Req	uired 🔲 Refill PD	(225 x 300)		
Category Drinks-04	0 🗾	🗖 Non Discou	nt Item	(jpg only)		
Juice-040		Select Sold Cnt Category	0	Load Picture		
Size 473 ml-00	13 🗨	Movie Rental —				
Cost 0.00		🗖 Movie Rental	Rented	Change Stock Qty		
R. Price 7.99	Price Chan	Rental				
Price 7.99		Late Charge	0.00	t Qty 0		
Margin	0% Price Marg		0.00			
🔽 HST 🗆 HS	T5% 🔽	TAX Included	Silve			
Delete		2 ave		Uprate Inventory		

(1) To set inventory Qty manually, click Update

(2) Click [Save] to save on database

- Simple inventory automatically reduces/increases Qty depending on sales and purchases
- Must put in starting inventory

6. Inventory

6.2. Inventory Update

13:42	?			Sale	U	ser: ADN	/IN	Station	#:01-1	Ver.6.07.07.1
PLU Code/Barco		Customer Info	Select Custom		ame		Point	Grade	Item# 2	*
Main		New Price Group	New Mix and Match			erwrite entoy	1 Ice	ltem	Price Qty	Sum Tax 1.25
Flowers		Manage Price Group	Manage Mix and Match			Add entory	2 Ice	;	1.25 1.0	1.25
Functions								$\overbrace{1}$		
Grocery		New Pl	New PO	Run S Payı				\smile		
Movie Rental		View Charge Tran				rint :ode(C)				
			Make Auto PO	Print F Barc						
Discount		Print Short Inventory List						Total \$2.5		
	Next	View Signed Employees		Down Cont		Next		HST \$0.0 T5% \$0.0 posit \$0.0	0	\$2.50
Refund	Exchange Minus	2	3		4	G)ty	Cancel	Delete	Exact Cash
Reprint Last Tran.	Hold	Print Past Tran.	Produc Searc	. 10	pen Drawe	er Multi		Credit Card	Debit	Cash
eturn	View Hold Tran.	View Last Trans.	Produc Looku		Search Cart	Payment Cart		Payment	Payment	Payment

(1) Scan Items

(2) Click [Function] category, then select [Overwrite Inventory]

- Can easily update inventory using barcodes
- After scanning, press [Add Inventory] to increase inventory by the number of items scanned

6. Inventory

6.3. Examining Inventory List : Main Menu → BackOffice → Inventory

entory List		ADMIN		Sta	tion#:01-1			Ve	r.6.07.0)7.1			
oday ceive All	By Cod	e 1 _{By N}		•	By Category	By Rec Stati		Refil		Auto Order	Auto Order M	Return	(2) Can check and make
			OKBA-0	01				Specia Sale				Edit PD	changes to multiple products
Rotroch	Office Printer	Make P	3)		Change Recon.								producte
All Vendo	or V.Code	Code	Name	COST	PRICE A	uto QT	Y Sta	ırt Sal	e In	Out	Cos		(3) Click [Make PO] to
1 🗌 NA			CIGARETTE F			0	0	-	_	0 (
2 🗌 NA			CIGARETTE F						_	0 (create purchase
3 🗌 NA			w	0.00		0	0	-	-	0 (-
4 NA			ROCKSTAR W	7.19			-3	-	-	0 0			order for checked
5 NA			HAIRSTYLE	5.56		0	3	-	-	1 (,		
6 N 7 NA			NEW COMMEI NEIGHBORS	0.00 0.00		0	0	-	-	0 (0 (items
8 NA			SHORT STYL	5.56		0	0		-	0 C			
9 NA			HAIR STYLE (5.56		0	0	-		0 C			
10 NA			XXL	0.00	4.95	0	0	-	-	0 (0.0		
11 NA			ENQUIRER	0.00	3.95	0	0		•	0 (
12 NA			GLOBE	0.00		0	0	0	0	0 (
13 NA		000029	QUARTER PO	0.00	1.99	0	0	0	0	0 (0.0		
14 🗌 NA		000033	CHICLETS	0.00	1.29	0	0	0	0	0 0	0.0		
15 🗆 NA		000035	BUBBLICIOUS	0.00	1.19	0	0	0	0	0 0	0.0		
16 🗆 NA			BUBBLICIOUS	0.00		0	0	0	0	0 (
17 🗆 NA			Schweppes Gi	0.00		0 -	10			0 0	, <u>o.</u>		
18 🗆 NA			Charcoal Lumj	0.00		0	0		-	0 (
19 NA			ROYAL OAK C	0.00		0	0		-	0 0			
20 NA			KIPPERED BE	0.00		0	0	-	-	0 0			
21 NA			SWISHER SW	0.00		0	0	•	•	0 (,		
22 NA			POM POM OP	0.00		0	0	-	-	0 0			
23 NA			CELEBRITY H PLAYBOY WR	4.76		0	0		-) (n r			
24 🗆 NA		000074	PLATEUT WH	7.19	0.99	U	U	U	U	ין נ	U.L 🔻		
•													

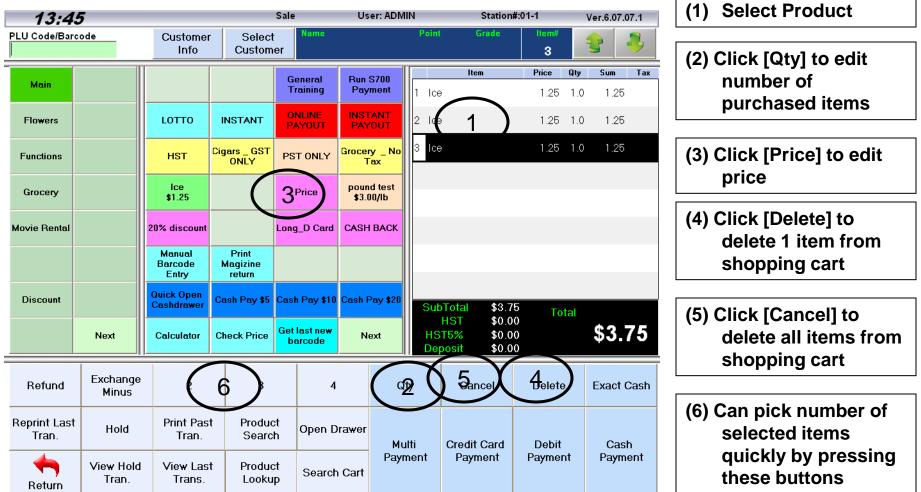
(1) Pick Products to Examine

- [Today Received]: Items received today [Auto Order]: Products that need to be ordered automatically
- [All]: All products are shown
- [By Barcode]: Search by barcode
- [By Name]: Search by name
- [By Vendor]: Search by vendor
- [By Category] Search by Category

- [Auto Order M]: Products with less than the required stock

7. Sale Screen

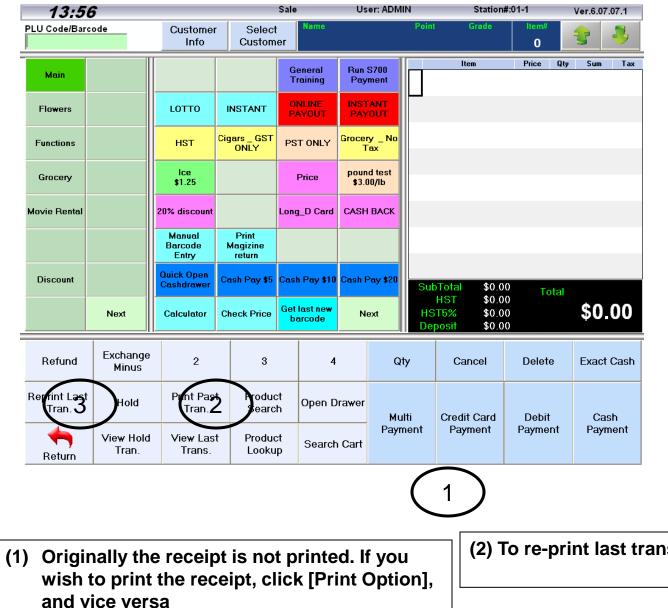
7.1. Basic Sale Buttons



-Highlight specific item from shopping cart and perform functions using above buttons

7. Sale Screen

7.2. Printer-Related Buttons

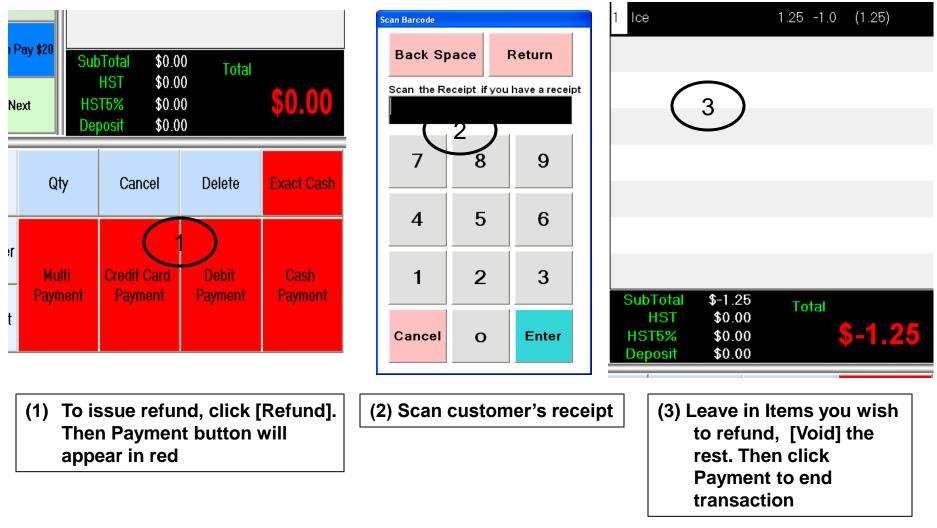


(3) In case you wish to reprint transaction, click[Print this Tran]

(2) To re-print last transaction, click [Last Reprint]

7. 세일 화면

7.3. Refund with Receipt barcode scanning



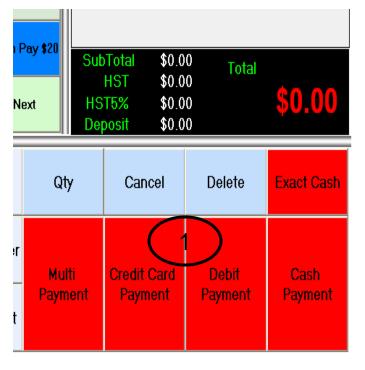
-Refund and Sales have same interface.

-But Refund Payment is in red

-Can either scan receipt or the code of the product you wish to refund

7. Sale Screen

7.4. Refund without Receipt barcode scanning



Scan Barcode			\frown	
Back Sp	ace	I	Return	
Scan the Re	eceipt if	you	have a recei	pt
7	8		9	
4	5		6	
1	2		3	
Cancel	0		Enter	

1 LOTTO		5.00 -1.0	(5.00)
	(3		
SubTotal	\$-5.00	Total	
HST5%			\$-5.00
Deposit	\$0.00		

(1) To refund, click [Refund]. Then Payment buttons will appear in red

(2) Click [Return]

(3) Scan barcode of refunded product on main screen, then click Payment to end transaction

-Refund and Sales have same interface -But Refund Payment will appear in red -Can either scan receipt or product

7. Sale Screen

7.5. Exchange

but return	to sell 1 st product, the 2 nd , put both n shopping cart		cting item pping cart, change Minus]	ap	oduct's p opear as		
SubTotal \$11.24 HST \$1.30 HST5% \$0.00				SubTotal HST HST5% Deposit	\$-8.74 \$-1.30 \$0.00 \$0.00	Total \$-	10.04
		Return	View Hold Tran.				
	1	Reprint Last Tran.	Hold				
1 flower 2 Ice	9.99 1.0 9.99 Y 1.25 1.0 1.25	Refund (Exchange Minus	1 flower 2 Ice		9.99 -1.0 1.25 1.0	(9.99) Y 1.25

-Used in case of returns

-Payment will appear in red if the price is to be negative

-If negative, [Multiple Payment] will not function

7. Sale Screen7.6. Hold and Restore

14:4	8			Sale	User: Al	DMIN	Station	#:01-1	Ver.6.07.07.1		
PLU Code/Baro	ode	Custome Info	r Select Custom			Poin	it Grade	ltem# 1	1	View Active Transactions	
Main				General Training	Run S700 Payment	1 Ic	ltem 0	Price Qt 1.25 1	y Sum Tax 0 1.25	Type Status Recpt# Time Amt	Re
Flowers		LOTTO	INSTANT	ONLINE PAYOUT	INSTANT PAYOUT					1 C Sale Open 04 0000 14:49 1.25 2 Lce 1.25 1.25 1.25	
Functions		HST	Cigars _ GST ONLY	PST ONLY	Grocery _ N Tax	40				3 3	
Grocery		lce \$1.25		Price	pound tes \$3.00/lb	t					
Movie Rental		20% discount		Long_D Card	CASH BAC	ĸ				6	
		Manual Barcode Entry	Print Magizine return								
Discount		Quick Open Cashdrawer	Cash Pay \$5	Cash Pay \$ 10	Cash Pay \$	Su	bTotal \$1.2			9	
	Next	Calculator	Check Price	Get last new barcode	Next	HS	HST \$0.0 6T5% \$0.0 posit \$0.0	0	\$1.25	10 11	
Refund	Exchange Minus	2	3	4		Qty	Cancel	Delete	Exact Cash	12 13	
Reprint Last Trail.	Hold	Print Pas Tran.	t Produc Searc			Multi	Credit Card	Debit	Cash	14 15	
Return	Hew Horit	View Las Trans.	t Produc Looku		P	ayment	Payment	Payment	Payment		

<Holding>

(1) After scanning item, click [Hold]

<Restoring>

(2) Click [View Hold Tran]

(3) Select transaction you wish to restore

- No Limit to # of transactions you can Hold
- If no Payment is made to transactions on Hold, it is automatically Void and will be indicated as such on Report

7. Sale Advance

7.8 Multipayment



- Click relevant payment method
- Can mix different kinds of payment (up to 7)
- Gift cards can be used here
- Point Card rewards can be used here

(1) Pay using Visa

- (2) Visa Pay result will appear
- (3) Pay the rest with Mastercard
- (4) If mistake is made, press [Clear] and redo
- (5) If cash is handled, press [Return] and change

7. Sale Advanced

7.9 Mix and Match

15:02	?			Sale		U	er: ADM	IIN	Sta	tion#:01-1		Ver.6.07	.07.1
PLU Code/Barc	ode	Curtome Info	Custom	er	Name			Poin	t Græð		1	*	₽.
Main		New Price Group	few lix and)		rwrite intory	1 10	ltem	Pri	ce Qh	sum Sum	Tax
Flowers		Manage Pine Group	Manage Mix and Match			A	dd intory			1			
Functions												1	
Grocery		New PI	New PO		in S700 syment							_	
Movie Rental		View Charge Tran				Pi Barce	rint ode(C)						
			Make Auto PO		t Pound arcode								
Discount		Print Short Inventory List						Su		1.25	Total		
	Next	View Signed Employees			wnload ontents	N	iext		ST5% \$	0.00 0.00 0.00		\$1.	.25
Refund	Exchange Minus	2	3		4		Q	ty	Cancel	De	ete	Exact	Cash
Reprint Last Tran.	Hold	Print Pas Tran.	t Produc Searc		Open D)rawer	Mu	ulti	Credit Car	d D	ebit	Ca	sh
Return	View Hold Tran.	View Las Trans.	t Produc Looku		Search	n Cart	Payr	ment	Paymen	t Pay	ment	Payr	nent

,

(1) Scan selected items (2) Click [Function] category and select [New Mix and Match] (3) Select location to put in new [Group]

		Select	the Bund	leNo:				Close	
Group	0	Group 1	Gro	oup 2	Group	3		Group4	
0-2 For \$3.00	1-2 For \$2.0	2-3 for 2.5	3-3 For \$2.00	4-2 ⊢or \$6.00 Doritos	5-Lays 2 For \$6.00	6-Ruffle For \$6		7-	
8-Mars 2 for \$1.99	9-Dentyne 2 For \$1.79	10-Easter egg 2 For \$1.39	11-	12-Mixed 2 For \$1.99	13-	14-2 F \$3.00		15-3 For \$1.00	
Ib-Du Maurier AC 2 Pak Specail	17-Du Maurier L. 2 For	18-	19-Special 2For One Price	20-Specail 2 for One Price	21-Specail 2For One Price	22-Spe 2For Price	1	23-	
24-2 For \$18.00	25-2 For \$1.50	26=2 Eor \$10.00	27-2 For 15.00	28-	29-	30-		31-	
32-	33	³ 3	35-	36-	37-	38-		39-	
40-	41-		43-	44-	45-	46-		47-	
48-	49-	50-	51-	52-	53-	54-		55-	

undled Price Update	
Bun	dled Price Update
Bundle No :	28
Bundled Cnt	: 🖸
Bundled Price	: \$0.00
Bundle Name :	
Bundled Discount Amt:	\$0.00
Status:	E Active
5 av	e Close

- (4) If you wish to put it within existing Group, click [Yes], if you wish to delete entire previous group and start anew, click [No]
- (5) Enter in bundle No, Cost, Name, Price, and other info, then click [Save]

7. Sale Advanced

7.10 Carton (Box) Sale

Sale	Use	er: bioxD4		5	Statior	n#:01-1		Ver.4.06.27.1	DB:kff	
PLU Code/Bard	ode		Custome		Name			Point	Item#	09:41
Main		LOTTO	PAYOUT	lce \$2.49		Manual Barcode Entry		Original SR.	70.00 1	70.00 Y
Non Barcode PD		INSTANT	PAYOUT	Golf Ba	lls		>> Box	Sale(10 items)		
Functions		PST_GST	GST ONLY	News Pa	per					
Movie Rental		PST ONLY	NO TAX	Stamp	s					
										OWN
		Open Drawer					SubTota		Total	
	Next	Age Verification	Calculator	Calculat Change		Next	PST			\$73.50
Refund	Exchange Minus	e 2	;	3		4	👶 Qty	🔔 Price	C Delete	X Cancel
Save	🥩 Hold	AMERIC		11ti nent	Contraction of the second	<u>,</u> ,	Print Past Tran.	Erint Option	🤯 Cust Lookup	
Return	View Hold Tran.	d Masterca Maste		SA isa	De	ebit	View Last Trans.	Reprint Last Tran.	Product Lookup	Cash

(1) After scanning box barcode, sale is possible. Can edit stock quantity

8. Reports

Tran	sag	N ion-	Lookup	an L			St	ation#:01	-1		Ver.6.07.	.07.1		
C	har	10		Coan Prop)								Return
				ľ	Non S	Sale		Ву	Payment	ľ		Detail A	All]
			Туре	Status	Recpt#	Cust#	Date	Time	Cashier	Amt	Cash	Credit	 Debi	Office Printer
1	Ī		Sale	Open	100731-0002		08/01/10) 14:49	ADMIN	\$1.25	\$0.00	\$0.00	\$0.1	
2	2		Sale	Paid	100731-0001		08/01/10) 10:12	cashier1	\$10.19	\$10.19	\$0.00	\$0.1	
3	;													
								(1					
Ę										ノ				3
														VIC: DVP
E	;													
7	'													
8	8													
ę	1													
1	0													
1	1													
						1							-	
1													F	

Tip1:Short Function

-Click column header on All Reports and list will shorten by column

(1) Will show all transaction reports for the day

(2) Used to view transactions from yesterday

- 1. Below are types of Reports
- Tran List: All transactions are shown
- Payment List: All payment transactions are shown
- PD List: All product info is shown
- 2. Use [View Tran] to examine transaction individually

(3) Click [View Tran] for detailed query

(4) Click [Scan Receipt] to examine specific transaction

8. Reports

8.2 Payment List

	This C	ashier		This Batch					By Payment Type			
	Order #	Туре	Р Туре	Card #	Autho Type	Amt	Fee	Approva I #	Record(Trout)	Ref #	CB Amt	
1	100731-0001	Sale	Cash		0	\$10.19	0.00				0.00	
2												View
3				TOTAL		10.19						
4												Adjus
5												
6												
7												
8												
9												
10												
11												
12												
[

(1) Used to view transactions from yesterday

(2) Click View Order for detailed query

- In case of multi-payment, each payment will be listed separately

- 9. Payment Integration Mode
- 9.1 Credit Card Sale



🖬 Inet1 Sale Return Card Number 4 Issue Name Member Name Process 5 Expire Date (mmyy) Actual Tip Amt \$0.00 Expected Tip Amount \$11.35 Order Number ZIP Code 061221-048 Server ID Street Clear TroutD CVV Result Auth No Reference TroutD CVV Result AVS Result

(1) Price is \$1.25

(2) Select Credit Card Payment

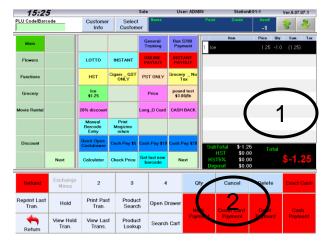
(3) Click Price

(4) Swipe Card

(5) If info is correct, click [Process]

- Uses credit approval of POS
- Currently provides service using PCCharge Module
- Process can be set in Business Setup
- Use Multiple Payment for multiple credit cards
- Credit issuers such as Visa/Master will decide according to (5) If card info

9.2 Credit Card Refund





	Sale	Return
Card Number	$\left(4 \right)$	
Issue Name		
Member Name		
Expire Date	(mmyy)	Process
Actual Tip Amt	\$0.00 Expected Tip	
Amount	\$11.35	
Order Number	061221-048 ZIP Code	
Server ID	Street	Clear
TroutD	cvv	
	,,	
Result		
Auth No		
Reference		
TroutD		
AVS Result	CVV Result	

(1) Price to be refunded is \$11.35

(2) Select Credit Card Payment

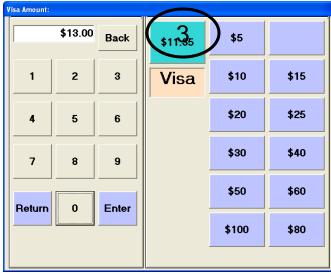
(3) Click Price

(4) Swipe card

(5) If all info is correct, click [Process]

9.3 Debit Sale





- In case of online debit, must enter PIN

🖻 Inet1		X
	Sale	Return
Card Number Issue Name	4	
Member Name Expire Date	(mmyy)	Process 5
Actual Tip Amt Amount	\$0.00 Expected Tip \$11.35	
Order Number	061221-048 ZIP Code	
Server ID TroutD	Street CVV	Clear
Result Auth No		
Reference TroutD		
AVS Result	CVV Result	

(1) Price is \$11.35

(2) Select Debit Payment

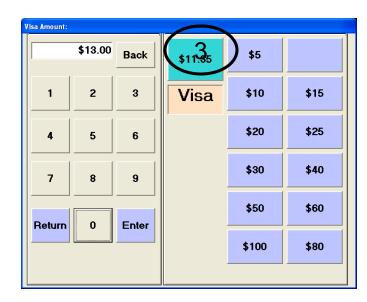
(3) Click Price

(4) Swipe card

(5) If all info is correct, click [Process]

9.4 Debit Refund





🖻 Inet1		×
	Sale	Return
Card Number		
Issue Name		
Member Name		
Expire Date	(mmyy)	
Actual Tip Amt	\$0.00 Expected Tip	
Amount	\$11.35	
Order Number	061221-048 ZIP Code	
Server ID	Street	Clear
TroutD	cvv	
Result		
Auth No		
Reference		
TroutD		
AVS Result	CVV Result	

(1) Price to be refunded is \$11.35

(2) Select Visa Payment

(3) Click Price

(4) Swipe card

(5) If all info is correct, click [Process]

9.5 Reopen (Void)

		Dine IN			Sta	tion#:01-1	Ver.3.2.2	2.1			
		Point	Na	me		Point	Server ADMIN	Table # T07	Orde 40		
Soup Salad S.App	Appetizer	Miso S	oup2	Sea	afood Soup	Wanton Soup	F	Ĩ	C		
U-Don Donburi	Main Dish S.Dinner	Spicy Fis	h Soup	Soup So men Soup			So me	n Soup	\$3	.95 1 N	lormal
Sushi Sashimi	In the box	Green	Salad	Seav	weed Salad	Sunomono					
A La rte(Sushi/Sashiı	A La Carte _E1	FC Spincah	Salad	Kim	chi (Spicy)						
Maki A-L	Maki M-Z	Sashi	mi A	Salmo	on Sashimi A	Tuna Sashimi A					
Drink Dessert	Sake Beer	Yellow Sashi		Su	ıshi Pizza		Sub Tot	al G:		PST	Total
Wine Spirits	Lunch Main						\$3.9		\$0.24	\$0.32	
Lunch Special	Next					Next	& Qty	Delet		Custome	er Option
Change Server	Note	Split Bill	Equa	I Bill	Save No Ticket	(Manager	Modifie	r Void	Menu	Void Order	Reepen

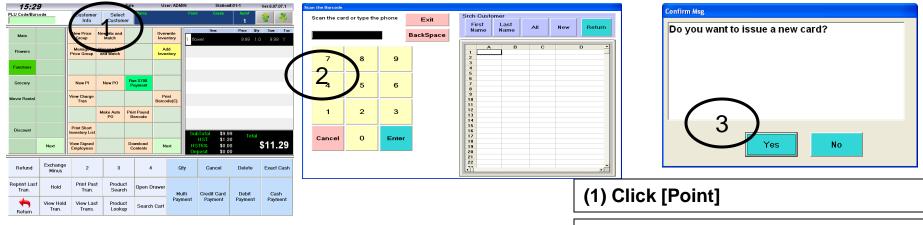
(1) Click [Reopen]

- Past transactions can be examined through Cashier, Batch, or TranList
- To cancel paid transactions, click [Void Order]
- To switch "Paid" status for a Paid transaction, click [Reopen]
- In case of payment integration, transaction automatically becomes void

15:29				Sale	Use	er: ADMIN	Station		Ver.6.07.07.1		(1)	Cli	ck [Sele	ct C	liet	ome	r1	
LU Code/Barco	ode	Customer Info	r Select Custon	er		Poi	nt Grade	ltem#	🔮 🧕		(')			Jeic		usu		71 J	
Main		New Price Group	New Mix and Match		Overv Inven		ltem OWEr	Price Qty 9.99 1.	-		(2)	Sw	vipe	cust	tome	er ca	ard		
Flowers		Manage Price Group	Manage Mix and Match		Ad Inven						(3)	Inf	o is	sho	wn				
Functions																			
Grocery		Ne w Pl	New PO	Run S700 Payment						Scan the Ba	arcode the card o		phone		Srch Cu	stomer			
Movie Rental		View Charge Tran			Prin Barcoo					Scant	the card o	or type the	2 -	Backspace	First Name	Last	All	New	Ret
			Make Auto PO	Print Pound Barcode						7	7	8	9		1 2 3	A E	B C		D
Discount		Print Short Inventory List				Su	ıbTotal \$9.9			4	4	5	6		4 5 6 7				
	Next	Vie w Signed Employees		Download Contents	Ne		HST \$1.3 ST5% \$0.0 eposit \$0.0	00	\$11.29						8 9 10 11 12				
Refund	Exchange Minus	2	3	4		Qty	Cancel	Delete	Exact Cash	Can		2	3 Enter		13 14 15 16 17 18				
Reprint Last Tran.	Hold	Print Pas Tran.	t Produc Searcl)rawer	Multi	Credit Card	Debit	Cash						19 20 21 22 4				
Return	View Hold Tran.	View Las Trans.	t Produc Looku		n Cart	Payment	Payment	Payment	Payment										

- If customer card is used, click [Point]
- MSR reader or barcode reader is normally needed
- If customer info exists, it will appear, if not, customer info input form will pop up
- -Point card only needs to be swiped once to be saved to database, thus can be returned to customer after 1 swipe
- Normally receives card after customer takes his/her seat, but can also receive card after bill is given to customer
- Instead of customer card number, phone number can be entered (using either 10, 7, or 4 chars)
- If 2 or more customers have same phone #, can select from customer list that appears

10.2 A new card issue at the sale form



a New Customer	
New Customer	Scan ID
Customer No. × (swipe the card) Name	NeyBoard
Phone No. () - Cellular () -	Family Card
Address	First
City	Second
State/Zip Fax	Third
Birth Date // (mm/dd/yy) (4)	DR ID
Comment	Driver License Swiping
Grade Select Grade 💌	Swipe DR
EMail	
Dealer SELECT Dealer	
DS Rate(%) 0 Initial Point \$0.00	WorkerID Select Worker
Card No	
Tax Exempted	
Tax No.	

(2) Swipe customer card

(3) For new cards, this popup will appear

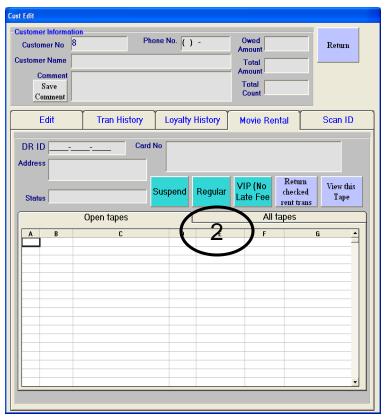
(4) New customer form will pop up - enter info in order

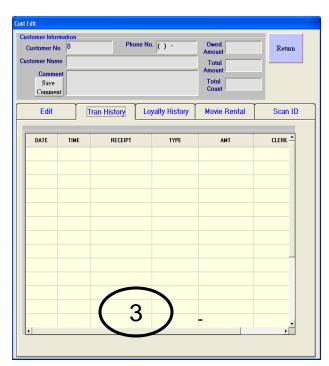
(5) Use touch screen for this stepBring cursor to field and click [Keyboard]

(6) Click [Save]

10.3 Point and Customer Lookup

15:29				Sale		Us	er: ADM	IN	Station	#:01-1	Ver.6.07.07.1
PLU Code/Barc		Customer Info	Select		Name			Poin	t Græde	Item#	🔮 💐
Main		New Price Group	New lix and atch			Over Inve	write ntory	1 fic	ltem WBF	Price Qt 9,99 1	
Flowers		Man Price Group	Manage Mix and Match			Ar Inve	id ntory				
Functions											
Grocery		New Pl	New PO		n S700 syment						
Movie Rental		View Charge Tran				Pr Barco					
			Make Auto PO		t Pound arcode						
Discount		Print Short Inventory List						Su	bTotal \$9.9 HST \$1.3		
	Next	View Signed Employees			wnload ontents	N	ext		HST \$1.9 ST5% \$0.0 posit \$0.0	0	\$11.29
Refund	Exchange Minus	2	3		4		Q	ty	Cancel	Delete	Exact Cast
Reprint Last Tran.	Hold	Print Pas Tran.	t Produc Searc		Open E)rawer	м	ilti	Credit Card	Debit	Cash
neturn	View Hold Tran.	View Las Trans.	t Produc Looku		Search	n Cart	Рауг	nent	Payment	Payment	Payment





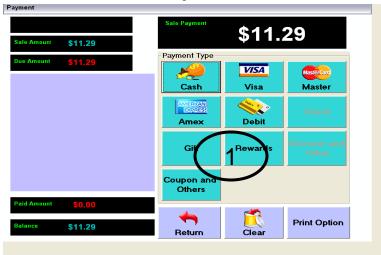
(1) [Cust Info]

(2) Customer Info Edit Form

(3) Customer Tran History Form

- If customer card is used by points, point rate is set in Store Management screen
- If Complex points from Store Mgnt screen are used, points are given according to payment method or customer level
- Point amount is decided based on price after tax
- Minimum price that is allowed to use points can be set in Store Mgnt screen
- Customer Info and his/her last order can be checked using customer pop-up screen

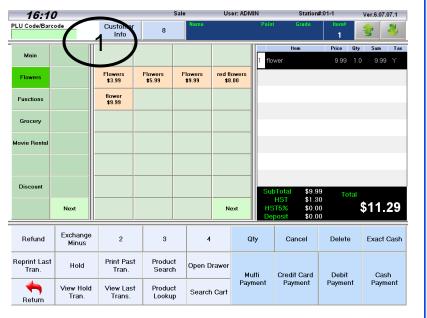
10.4 Rewards on Payment

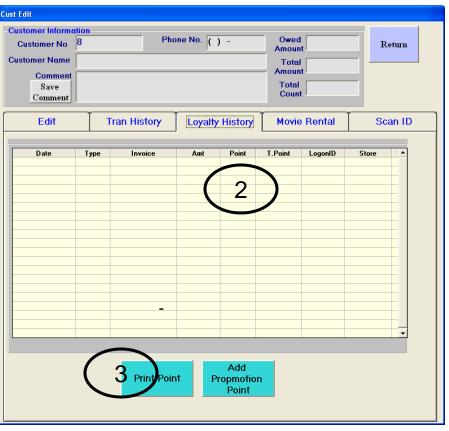


Rewards Amoun	nt:			4.5	
	4)	Back	\$0.79	\$5	
	2	3	Label1	\$10	\$15
4	5	6		\$20	\$25
7	8	9		\$30	\$40
Return	0	Enter		\$50	\$60
	0			\$100	\$80
		-			

Scan the Barcode		(1) Click [Rewards] from Multiple Payment screen
BackSpace	ning Msg	(2) Scan point card
4 5 6	Your Point is \$0.79 You can use this value!	(3) Cash price that can use points is indicated
7 8 9	3	(4) Actual cash price entered
Cancel 0 Enter	ОК	Minimum amount of cash used for Rewards is set in Store Mgnt

10.5 Print current point



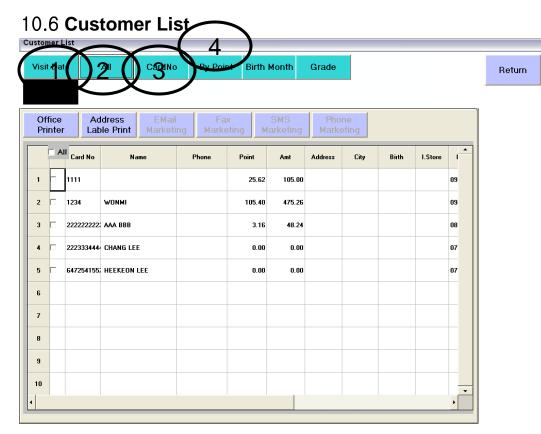


- Used if customer wishes to know the status of his/her points
- First have customer edit form on screen, then click [Print Point]

(2) Customer Edit form appears

(1) Click [Customer Info]

(3) Go to Loyalty History. Click [Print Point]

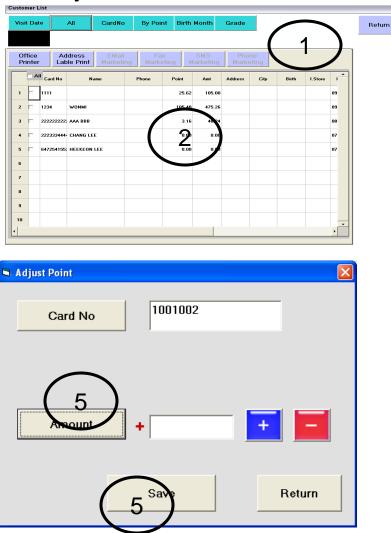


- Screen with entire customer list
- Select [Customer] from Main Menu for screen
- Can also be used for telemarketing

(1) [View Date]: Only today's customers shown

- (2) [ALL] : All customers are shown
- (3) [CardNo]: Search by customer Card #
- (4) [By Point]: Search by Customer points
- (5) [New Customer]: Click on a blank row.

10.7 Adjustment Point



- Used to control customer's points in adjustment to sales
- Can also be used if a customer has forgotten the card, but returns with both the card and the receipt after the purchase

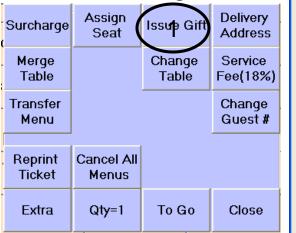
Customer Information Customer No Customer Name Comment Save Comment	222222		ne No. ()	-	Owed Amoun Total Amoun Total Count	t \$48.2		Return
Edit	Ť.	Tran History	Loyalty	listory	Мочіє	Rental	Ì	Scan ID
Date 08/12/09 13:32 08/12/09 13:32 11/06/09 12:09 11/06/09 12:17	Type Issue Sale Sale Sale	Invoice 0908120001020044 0911060001010033 0911060001010034	Amt 0.00 16.62 10.00 5.00	Point 0.00 1.66 1.00 0.50	1.66 2.66	LogonID ADMIN ADMIN cashier1 cashier1	Store 01-2 01-2 01-1 01-1	
		Print Point	t Pro	Add opmetior Point	4)		

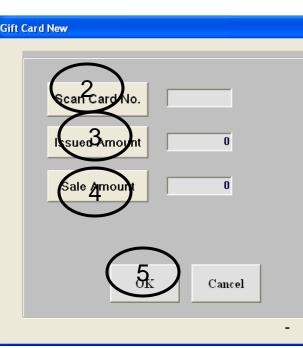
(1) Select [Customer List] from Main Menu

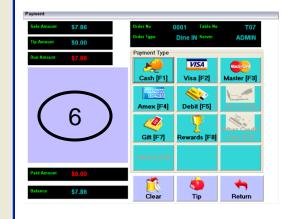
- (2) Select customer to adjust
- (3) Click [Loyalty History] tab
- (4) Click [Add Promotion Point] and click Yes
- (5) Select [Amount] to adjust by, then click [Save]

11. Gift Card

11.1 Issue a news gift card







- (1) Click [Option]->[Issue Gift] from Sale screen
- (2) Click [Scan Card No] and swipe gift card
- (3) Click [Issued Amount] and enter the amount issued
- (4) Click [Sale Amount] and enter in the sale amount
- (5) Click [OK] to return to Sale screen
- (6) Will only be activated after payment is processed

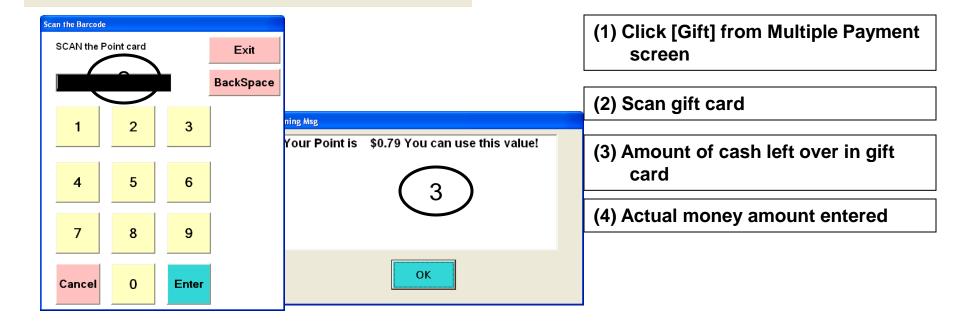
- Store can issue own gift card for payment
- Point card image and gift card image can use same design
- Issued amount can be any amount, at any discount the owner prefers
- No taxes for gift card
- No transaction fee for gift card
- Cannot re-issue lost gift cards
- As promotion, gift card can be issued to customers with no charge

11. Gift Card

11.2 Gift Card Payment

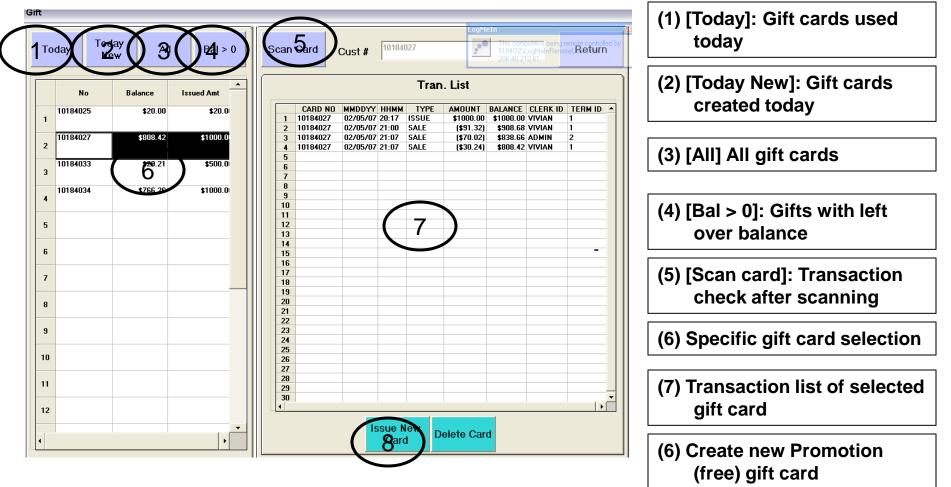


Rewards Amou	nt:				[[]
C	4	Back	\$0.79	\$5	
1	2	3	Label1	\$10	\$15
4	5	6	,	\$20	\$25
7	8	9		\$30	\$40
Return	0	Enter		\$50	\$60
		Linter		\$100	\$80
		-			



11. Gift Card

11.3 Gift Card List: Main Menu → Gift



- Screen where gift cards can be examined
- Promotion gift cards are also created here